

KAISER CHIEFS
+ LOTTERY WINNERS & YOUTH SECTOR

Friday 21 July | Gates 5pm

We look forward to welcoming you to Ludlow Castle and hope you enjoy the show, safely!

Here is some information to help you plan your visit.



Ludlow Castle,
Ludlow,
SY8 1AY

01584 873355
ludlowcastle.com

TICKETS

Remember to bring your tickets with you. Everyone who attends must have a ticket. Tickets are non-refundable.

There is no re-admittance to Ludlow Castle and there are no cash points inside the venue, so please plan ahead.

TIMES

Gates open at 5pm. Event curfew is 10:30pm. Please check social media on the day for artist set times.

TICKET SALES & COLLECTIONS

The ticket box office is located directly outside the castle entrance, adjacent to 'The Snug' and will be open 4:30pm - 9.00pm.

ENTRY GATES

GENERAL TICKET HOLDERS:

There are 2 entrances, the main entrance is located at the castle gates, the second is located on Castle Walk, located between the rugby club and the main entrance.

PREMIUM/ACCESS TICKET HOLDERS:

Please use the main entrance by the castle gates.

Please be aware there may be some queues to gain entry due to the uniqueness of the venue, we thank you for your patience in advance. We endeavor to get all customers in as quickly and safely as possible.

PREMIUM TICKETS

There will be a priority entry lane located at the main gain for all premium ticket holders.

Customers will be wristbanded at the gate, this wristband will allow customers access to the VIP area located in the inner bailey. This area will have its own premium bar, food, seating and toilets. Please note, you cannot see the stage from the VIP section and you will need to return to the main area to enjoy the show.

ACCESS

Ludlow Castle is an outdoor greenfield site. Attendees will need to travel across grassy terrain to access the viewing platforms and other areas of the event. Should we experience rain in the run-up to the events or on the day of the events the terrain could become muddy and harder to navigate, please come prepared for such conditions.

If you have requested access to the accessible viewing platform, please collect an AVP wristband from the box office at the main castle entrance.

BLUE BADGE PARKING

Blue Badge Parking for the series of events taking place at Ludlow Castle will be located at Castle Street Car Park > Castle Street, Ludlow, SY8 1AT.

Access will be via a check point on Castle Street directly in front of the castle entrance. Space is limited and will only be available if pre-booked and on a first come first served basis. You will need both your blue badge and event ticket to gain entry.

Please email accessbookings@futuresoundgroup.com ONLY if you are a blue badge holder to apply for this parking.

The Blue Badge Car Park will open at 4pm on Thursday 20th and Friday 21st July then at 3pm on Saturday 22nd and Sunday 23rd July. No vehicles can be left overnight.

Alternative parking is available and can be pre-booked as below.

PARKING

Car Parking is available at Ludlow Rugby Club - Ludlow Rugby Club The Linney SY8 1EE. Car parking is priced at £5 per vehicle and can be purchased here.

Upon arrival you will be greeted by one of the team at which point you will need to present your booking confirmation. The site is approached by a narrow lane and we would advise you plan your journey in good time to avoid any delays.

PLEASE NOTE ALL CARS MUST VACATE THE CAR PARK OVERNIGHT. ANY VEHCILES REMAINING MAY BE ISSUED WITH A FINE AND TOWED. Car Park Opening Times:

Thursday 1pm
Friday 1pm
Saturday 1pm
Sunday 1pm

Please be aware the route from the rugby club to the castle will require customers to walk up a steep incline.

TRAVEL INFORMATION

Ludlow is a small and beautiful market town, the roads are small and due to this we do anticipate some congestion so please allow adequate time to travel to the event.

Please use public transport or travel on foot where possible.

Ludlow Train Station is located 0.5 miles from Ludlow Castle. The National Express run coaches into many of the towns in Shropshire, with local links to Ludlow also available.

We advise you visit National Rail or National Express to plan your travel.

SAFETY AND PROHIBITED ITEMS

Your safety at Ludlow Castle is paramount and we continually liaise with the appropriate authorities to ensure robust security measures are in place. In order to ensure this is a safe environment, mandatory bag searches will be carried out and we may search you, your clothing or other items.

A number of items are prohibited, these include glass, alcohol, large cameras and recording equipment. There is no smoking permitted anywhere in Ludlow Castle.

For a full list of items click here. We ask for your understanding and patience in this regard.

BAGS

To support our staff and make this process efficient, please avoid bringing a bag if possible. Backpacks along with any bags over A4 size will not be permitted. There are no cloakroom facilities at Ludlow Castle.

NO CAMERAS OR TAPE RECORDERS

Please do not bring any kind of recording equipment, drones or remote control devices as these will not be permitted within the venue. There is no facility for storing confiscated equipment. Entry to the event may be refused. All persons entering the venue consent to any photography/filming/ recording as arranged by the organiser.

VIEWING

This is a standing event. **Please do not bring any picnic blankets, chairs or portable furniture, inflatable or otherwise. These will be confiscated at the gates.**

REFRESHMENTS

There will be a number of food and drink pop ups, catering for all tastes.

Please do not bring food or drink into the venue (unless it is for medicinal purposes).

There will be free drinking water available at the bars. Customers are entitled to bring in 1 empty reusable water bottle (not glass or metal).

WEATHER

This event is open air. It will go ahead whatever the weather - come rain or shine. So please bring clothing appropriate to the expected weather conditions. Umbrellas will not be allowed within the venue.

FIRST AID

The First Aid area will be clearly signposted on site.